

Scrutiny

Annual Report to Council 2016/2017



To be considered at the City Council meeting
Tuesday 11 July 2017



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Introduction



I am pleased, as the newly appointed Chair of the Scrutiny Co-ordination Committee, to introduce the Scrutiny Annual Report for 2016/17.

The report highlights just some of the scrutiny activities carried out during the last year and I would like to take the opportunity to thank all of the local people, partners and officers who have contributed, together with the scrutiny chairs and committee members who carried out the work.

Whilst scrutiny committees do not have any formal decision-making powers, they do have the authority to ask challenging questions of cabinet members, council officers and partner organisations and can hold them to account for their plans and actions. Scrutiny can make a difference through the recommendations the Boards make about how to improve things for the people that live in, work in and visit Coventry.

One of the challenges set last year was to increase opportunities for people to engage and get involved with scrutiny. Through new ways of working, including holding a select committee and an increased presence on social media,

there has been more engagement and input from residents and local organisations. However, this is an area we can do more on and I will aim to increase participation further this year. We will do this by looking at the different tools available to scrutiny to make this happen, and by looking at best practise by scrutiny elsewhere and exploring options to implement these techniques in Coventry.

The scrutiny role is a challenging one, especially given the issues currently facing government, both local and national, and our public sector partners. I hope the people in the city will join with me, and the other Scrutiny board chairs, to make a real difference to governance and accountability in Coventry.

Cllr Richard Brown

Scrutiny Co-ordination Committee

Remit

In 2016-2017 the Committee was responsible for overseeing the Scrutiny function (including call-ins), considering cross-cutting issues and for the portfolios of the Cabinet Member - Policy and Leadership and the Cabinet Member - Policing and Equalities. It was also designated the Board for oversight of crime and community safety.

Membership

Councillors N Akhtar, Blundell, Crookes, Gannon, Kelly, Lancaster (Chair), McNicholas, M Mutton and R Singh (Deputy Chair)



Activities and outcomes

At the start of the year, Scrutiny Co-ordination Committee reviewed the priority issues that had been identified at initial meetings of the boards to ensure a balanced scrutiny work programme.

The Board scrutinised and sought assurance on a range of issues under its remit and papers from their meetings are available via the weblink below.

Connecting Communities

Members of the Board were interested in scrutinising the significant changes proposed to how Council services are delivered. Members wanted to know about how the changes made at Stage 1 had been implemented and how the learning at this stage had been applied to the changes proposed at Stage 2. The Board considered the consultation document and emerging themes for the Stage 2 proposals, and requested that information about the Transition Fund was made clearly available to those organisations who may be considering becoming a community-led library.

The Board also requested to consider the final Cabinet report on the proposals before a decision was made. Following their meeting on the 3rd March, Members of the Committee recommended to Cabinet

1 To involve Ward Councillors in further discussions about the implementation of the proposals.

2 To provide Ward Councillors with mapping information so they can see how the proposed changes affect theirs and surrounding wards.

3 That no childcare or children's centre provision is closed without outreach services in place to support vulnerable families and ensure that there are no gaps in provision.

4 That before any umbrella organisation is considered for youth provision in the city, careful consideration is made as to how this would operate, the impact it would have and the potential cost of delivery.

These recommendations were accepted by Cabinet at their meeting on the 7th March 2017 and will be monitored by the Committee.

Impact of Welfare Reform and Department for Work and Pensions Priorities

SCRUCO considered an update on Welfare Reform at their December meeting, and the impacts of the changes for Coventry residents. Janet Gurney, Coventry Law Centre and Alan Markey, Coventry Independent Advice Service, both representatives on the City's Welfare Reform Working Together Group, attended the meeting to give a perspective from advice agencies and users.

The Board were most concerned to hear about the changes to the benefit cap due to be applied to further households in the City on 23rd January, 2017. An analysis of data received from DWP indicated that there would be an estimated 761 new capped households which included 348 households with 4 or more children who would lose on average £104. It was anticipated that the total number of children expected to be affected would be 2,711.

The Board sought assurances that the Council was working in partnership to ensure those affected would be provided with as much support as possible and that support work was joined up to ensure there was no duplication of effort, enabling the maximum number of people to be supported. Further information about what was being done to target those in greatest need to ensure that they claimed all they were entitled to was requested.

Although the DWP had been unable to accept an invitation to the December meeting, they did offer to come and present their priorities at a future meeting. In April the Committee received a presentation from Department for Work and Pensions (DWP) which outlined their priorities, challenges and opportunities for 2017/18 and informed how partnership working was supporting their aims and vulnerable client groups. Representatives from advice agencies in the City and from the Coventry Job Shop also attended the meeting to give their perspectives.

Information was provided on the Jobcentre Plus Offer, the universal credit rollout timetable, the new Disability Confident scheme and the Access to Work Programme. DWP also covered current partnership working which included support for schools and troubled families.

The Board took the opportunity to ask a number including information on sanctions placed on claimants and how long the appeals process took; the support provided by DWP for troubled families including attendance at children centre partnership board meetings; the involvement of the DWP with the new family hub models; the relationship between DWP and the local Law Centre and Citizens Advice Bureau and the future of the Tile Hill office.

Members sought assurances that the Job Shop, funded by the Council, was not duplicating or plugging gaps in the service provided by DWP. From the response, Members felt assured that the Job Shop was providing a different service and able to assist a much wider range of clients.

At the end of the meeting, the Board agreed that, due to the links between employment and improving mental health, the Chair of the Health and Wellbeing Board, be asked to consider the appointment of a representative from the Department of Work and Pensions as a member of the Board. They also agreed to support arrangements for a Members Briefing on the implementation of universal credit.



Creation of a City Centre Public Space Protection Order

■ At their meeting on 3rd March 2016, Members received a Cabinet Report recommending the creation of a city centre public space protection order (PSPO).

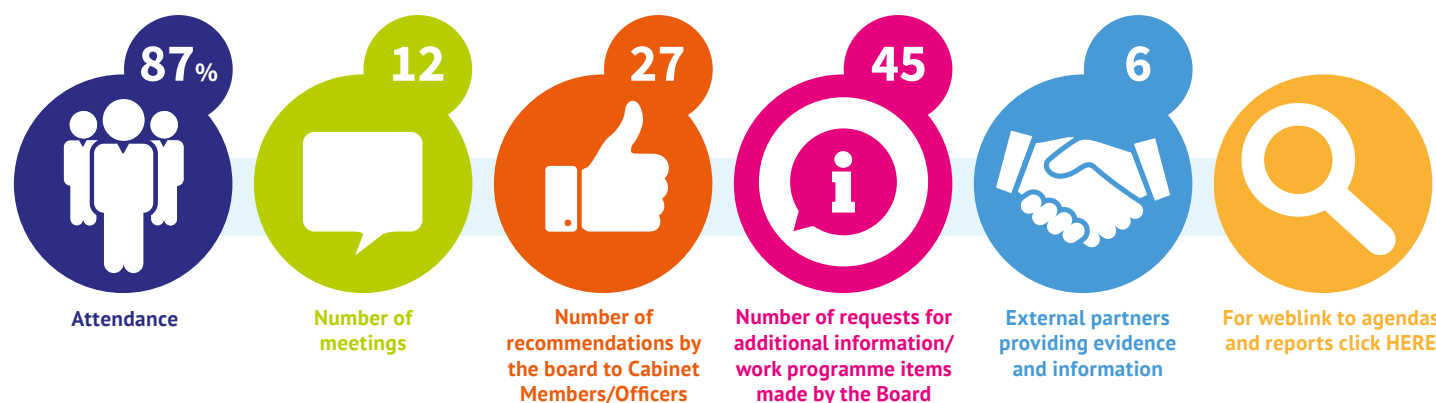
As well as hearing from the officers on the detail of the public space protection order, and the consultation process, Members also heard from representatives of Coventry Skatepark Project and Coventry Older Voices. Both of these organisations had contributed to the consultation and had requested to speak at the meeting. The perception of danger and fear

in a pedestrianised area was recognised as a problem and those present were keen to find solutions to this through intergenerational dialogue and consideration of suitable facilities which would benefit the community.

Members heard that the original plans had been changed as a result of the consultation

responses, specifically on begging, skateboarding and cycling.

Members made several recommendations to Cabinet, which were considered at their meeting on the 7th March 2017. Cabinet did not agree with all of the recommendations from scrutiny, as they considered that some of the recommendations were already being implemented. The Committee will monitor the recommendations and receive a further progress report in the next municipal year.



Finance and Corporate Services

Remit

In 2016/2017, the Scrutiny Board was responsible for the scrutiny of the portfolio of the Cabinet Member - Strategic Finance and Resources.

Membership

Councillors Bains, Kelly (Chair), Lepoidevin, McNicholas, Ridley, Sawdon, R Singh, Skipper and Thay

Activities and outcomes

The Board scrutinised and sought assurance on a range of issues under its remit and papers from their meetings are available via the weblink below.

Finance

The Finance and Corporate Services Scrutiny Board has considered a number of items on finance throughout the year. Some have been on broad topics, such as the Capital Programme, 2017-2020 Medium Term Financial Strategy and Reserves, whilst others have been on more specific areas including looking at projects currently funded by the EU.

The Board recognised that it was working in a time of unprecedented financial pressure, and uncertainty, leading to further

significant reductions in spending levels. Throughout the year it robustly questioned officers to seek assurance that the Council

was using its revenue and capital funding in a way which provided the financial foundations required to ensure that Council services are fit for purpose to protect the most vulnerable as well as providing the appropriate level and quality of core services for every citizen in the city.



Friargate

The Finance and Corporate Services Scrutiny Board have responsibility for scrutinising the Council's move to Friargate – the impact on Council finances as well as ensuring the workforce are engaged and ready to embrace the new ways of working.

In January the Board were able to visit the construction site and see a number of floors in the building to look at how it is taking shape. The Board were impressed with what they saw and will, with the Scrutiny Co-ordination Committee, continue to scrutinise the preparations for the move later in 2017.

Digital Strategy

Finance and Corporate Services Scrutiny Board has, along with the Business, Economy and Enterprise Scrutiny Board undertaken work to look at the Council's approach to the Digital agenda.



Digital Strategy Task and Finish Group visit the Customer Service Centre – September 2016

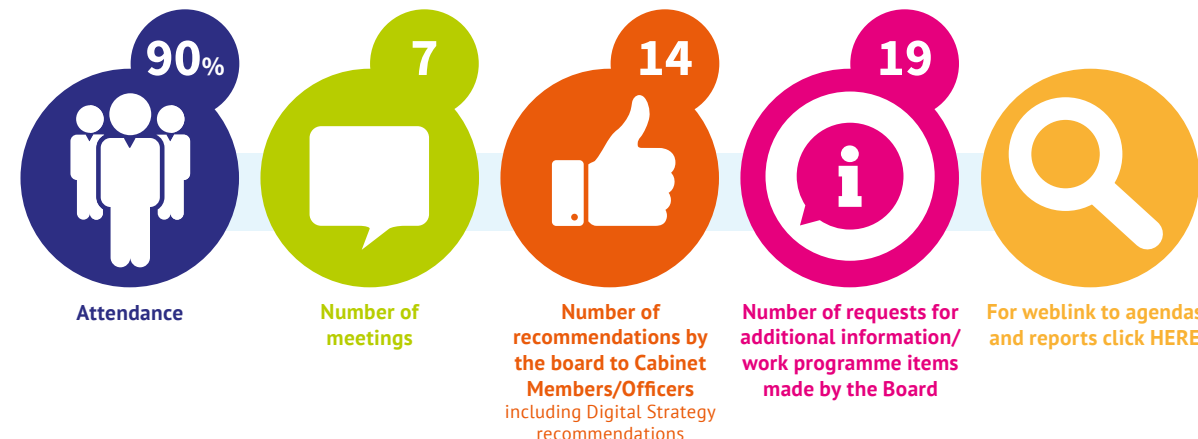
A task and finish group was established which made recommendations that fed into the Council's Digital Strategy, which was approved at Council on 21st February 2017. A communications plan has been developed to support the Strategy and promotion activity started during March.

The Group also visited the Customer Service Centre, which had recently moved to Broadgate to see how the use of digital had transformed the delivery of customer service for customers whilst improving efficiency and standardising processes. This work has helped towards encouraging channel shift, most successfully for applications for Homefinder's priority service

which by March 2017 had seen online applications increase from 23% to 83%.

One of the recommendations was that the Task and Finish Group hold select committee style meetings with the three main broadband providers to discuss access issues across the City including in new housing developments, however, due to the Council's involvement in the CSW Broadband project, this has had to be put on hold. This may be something for the Board to pick up next municipal year once the tendering process has been completed.

Other actions which had taken place to support Digital across the Council following the recommendations in November, included a digital skills survey and rollout of new IT to Members, plans to develop e-post have been developed and the functionality of My Account has been increased to reduce the number of calls into the Customer Service Centre.



Education and Children's Services

Remit

In 2016/2017, the Scrutiny Board was responsible for the scrutiny of the portfolios of the Cabinet Member (Children and Young People) and the Cabinet Member, (Education).

Membership

Councillors **N Akhtar, Bains, Gannon, Kershaw, Lapsa, Lucas, Male, Miks and M Mutton** (Chair).

Co-opted members for education matters: **Mrs. S. Hanson (Church of England), Ms. Kelly Jones** (Primary Parent Governor) and 3 vacancies (Secondary Parent Governors, Roman Catholic Church and Other Faiths).

Activities and outcomes

The Board scrutinised and sought assurance on a range of issues under its remit and papers from their meetings are available via the weblink below. The Board also considers the outcomes of children's serious case reviews. This year the Board heard one serious case reviews but also monitored action plans and progress against the recommendations from previous serious case reviews to ensure that learning is embedded in practice.

Health Visitors and Common Assessment Framework

■ The Board considered a report on the Health Visiting Contract at their meeting on 13th October 2016. At this meeting Members heard a description of the service, performance and the role of the service in leading CAF's (Common Assessment Framework).

Coventry City Council became responsible for commissioning Health Visiting Services together with the Family Nurse Partnership Programme in October 2015. These contracts had previously been held with NHS England. The Scrutiny Board recommended to the Cabinet Members that the

Director of Public Health and the Director of Children's Services discuss how to calculate an average number of CAF's it is appropriate for Health Visitors to hold. This led to a subsequent item at their meeting on 6th April 2017. At the meeting on the 6th April Members continued to question

on the role of Health Visitors with CAF. They heard an interesting case studies of a family who had refused to engage with the CAF process but had still been supported by the Health Visitor. Members heard that there were issues with the IT systems and made a recommendations that these issues should be addressed as a matter of urgency when the service was recommissioned.

Consultations on Changes to the Travel Assistance Policy and Improving and Redesigning Children's Residential Care

■ Members of the Board contributed to both the consultation process on the Travel Assistance Policy for children with special needs and the proposals to improve children's residential care.

Members requested that all parents of children affected were contacted directly rather than via the school and as a result the consultation period was extended

to allow more time for parents to respond.

Following consideration of the redesign of children's residential

care, Members supported the new approach but wanted to ensure that local residents and Councillors are involved in the process, as well as gathering the views of the Voices of Care and also care leavers.

Children's Services Improvement Board

■ Members received regular updates on progress made at the Children's Services Improvement Board. Members received six reports during the year. The Improvement Plan was updated in September 2016.

The new Chair of the Improvement Board, Steve Hart, attended the meeting in October. Members were presented over the year with information about different areas of improvement focus, including recruitment and

retention of social workers. In December the Board considered the content of the feedback from an Ofsted monitoring visit, and Members raised concerns about several elements of the feedback. Officers and the Cabinet Member

assured the Board that there was a robust action plan in place to address the issues highlighted.

The Improvement Board Report has been streamlined and will prioritise subjects and data identified by the Board for subsequent reports.

Supervision of Social Care Staff

■ Following on from last year's task and finish group on supervision of social care staff, Members requested an update and progress report on the implementation of the recommendations. Members received a progress report at their meeting on 9th March 2017 and following that requested a further update including data at their meeting on 27th April 2017.

Members challenged officers to provide evidence that social workers were having good quality supervision. A new supervision strategy has been put in place and the Board will continue to monitor its implementation.

Members were concerned that the high number of agency staff was a significant factor in issues of poor performance and were

reassured that use of agency staff had gone down, with a correlating rise in permanent staff recruited.

The Board were keen to hear from officers what processes were in place to remove staff who were not performing adequately, as well as how newly qualified social workers were supported in their development. They also heard that current Council appraisal

systems are used to deal with capability issues and that staff had been removed through this process.

Members heard about several strands of work in place to support, improve and develop social workers, such as the Social Work Pathway, the Social Work Academy, the Social Work Teaching Partnership and Social Work Accreditation.

Members will continue to monitor performance of social workers through the coming municipal year.



Visit to Sherbourne Fields School

The Board held their meeting on 9th February 2017 at Sherbourne Fields. As well as hearing items on performance of schools across the city and how the Council in supporting schools, Members also heard from School Council representatives who asked the Members some searching questions on school transport, work experience placements, and the future of special schools.



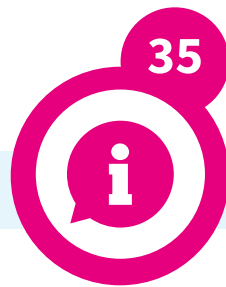
Attendance (not including co-optees)



Number of meetings



Number of recommendations by the board to Cabinet Members/Officers



Number of requests for additional information/work programme items made by the Board



External partners providing evidence and information



For weblink to agendas and reports click [HERE](#)



Business, Economy and Enterprise

Remit

In 2016/2017, the Scrutiny Board was responsible for the scrutiny of the portfolio of the Cabinet Member - Jobs and Regeneration and the Cabinet Member - Public Health and Sport.

Membership

Councillors **Dr Auluck, Birdi, Brown, Hammon, Lancaster, Lucas, Mayer, McNicholas (Chair) and Sweet.**

Activities and outcomes

The Board scrutinised and sought assurance on a range of issues under its remit and papers from their meetings are available via the weblink below. The main focus for their work was the select committee on public transport

Select Committee on Public Transport

At their first informal meeting the board agreed to take a Parliamentary Select Committee approach to scrutinising public transport. As part of their preparations for this Members, visited the House of Commons to speak to Clive Betts MP, Chair of the Communities and Local Government Select Committee and sat in on an evidence session of the Transport Committee.

In order to enable Members to identify key lines of enquiry they were fully briefed on the current situation with public transport in the city. Members then requested more detailed briefings on HS2 connectivity, bus services and accessible transport. This enabled Members to identify three key lines of enquiry:

- How can train connectivity support economic development and business growth in the city?
- How can we improve the bus service in the city?
- What are the key accessibility issues for public transport in the city, and how can they be addressed?

The select committee was held on 15th February 2017. Members of the committee heard witnesses representing Transport for West Midlands, Transport Focus (transport user voice), bus operators National Express and Stage Coach, Coventry Older Voices and Council officers.

Members identified several recommendations as well as learning from the process to be applied for subsequent select committees.

The Board will present the recommendations to Cabinet in the new municipal year.

The report that went to the Board with the recommendations can be found here:

[Click here](#)



Members of SB3 meeting Clive Betts MP, Chair of the Communities and Local Government Select Committee

Visit to WMG and Ultra-Light Rail

As part of their enquiry into public transport, Members wanted to know more about the developments that were happening in Coventry on Ultra-Light Rail.



Members of SB3 receiving a presentation from Professor Nick Mallinson at WMG

The Board spent the morning at Warwick Manufacturing Group on the University of Warwick Campus where Professor Nick Mallinson gave a presentation about the plans for ultra-light rail in the city. There were also representatives from the industry at the meeting as well, which enabled Members to hear from the private sector.

WMG's focus was on supply chain development, ensuring that companies in the West Midlands had the capacity to deliver and develop the required engineering. Members will continue to be involved in monitoring developments in this areas next municipal year.

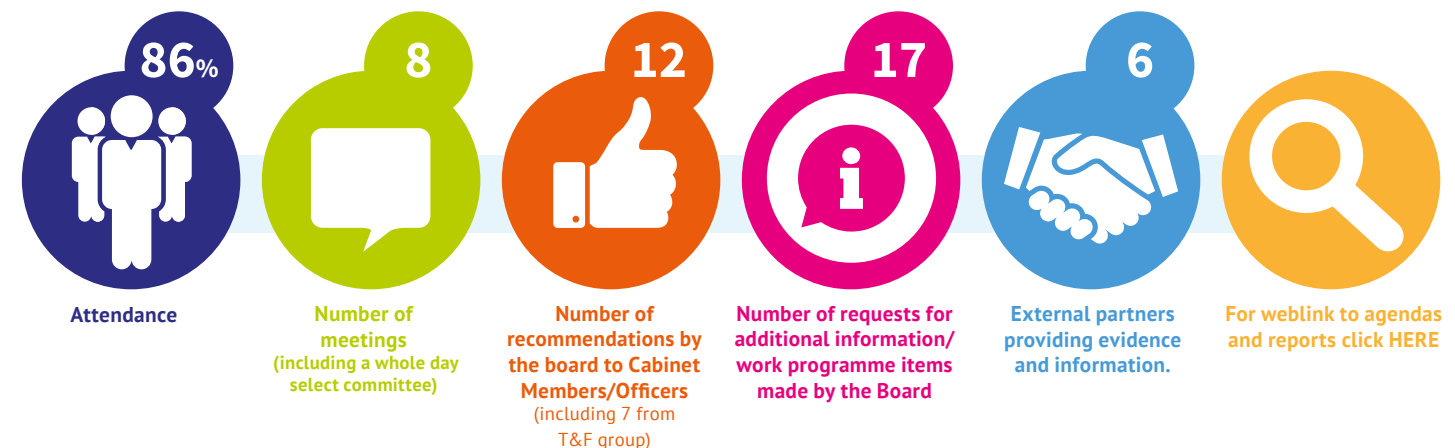
Green Space Strategy Refresh Task and Finish Group

This year three members of the Board have looked at the scope for the refresh of the Council's Green Space Strategy.

Members have been involved in putting together the specification for the appointment of a consultant as well as identifying key areas that should be considered in a refreshed document. The task and finish group have recommended ways for Members to get involved in the development of the strategy and this work will continue in the municipal year 2017-18"



Longford Park



Communities and Neighbourhoods

Remit

In 2016/2017, the Scrutiny Board was responsible for the scrutiny of the portfolios of the Cabinet Member - Community Development and the Cabinet Member – City Services including issues relating to energy, the environment, street services, waste management, highways and lighting.

Membership

Councillors N Akhtar (Chair), Bailey, Kaur, T Khan, Mulhall, B Singh, R Singh, Skinner and Thay.

Activities and outcomes

The Board scrutinised and sought assurance on a range of issues under its remit and papers from their meetings are available via the weblink below.

Flytipping and Littering Enforcement

The Board considered an update about measures being introduced to address an increase in flytipping and littering and the impact of reduced resources on Streetpride and street cleansing services.

The Board noted that during 2015/16 the regulatory, enforcement and planning services had been fundamentally reviewed in order to deliver over £500k savings annually and increase the coverage of some parts of the service (including Environmental Services) beyond office hours Monday to Friday. The Board received detailed data in respect of the impact of reduced resources on Streetpride and street cleansing. The Board questioned officers on the range of measures being taken to address the increase in flytipping including the use of the Community Payback programme, surveillance to monitor flytipping hot spots, work with partner agencies and improvements in reporting measures.

As part of improving reporting measures, the Board received a presentation about the new "Report it" app which allowed members of the public to report flytipping directly to the service area via computer, tablet or smart phone.



The Board recommended that the Cabinet Member reviewed the street cleansing arrangements in the inner city areas to address concerns about an increase in littering and the visual impact this has on the City Centre. Some additional resource has been put into this area as a result of this request.

Revisions to Residents' Parking Policy

Coventry's first residents' parking scheme was introduced over 25 years ago. Since then, numerous other schemes have been implemented, often with differing rules and characteristics. The Board were brought the proposed revisions to the Residents' Parking Policy which sets out a coherent, consistent and best practice framework for the implementation of future schemes.

The Board sought assurances on aspects of the policy including the number of Ward Councillors required to support a scheme, how existing schemes will be migrated to the new scheme, the impact of displacement caused by the introduction

of parking schemes, the enforcement procedure and how outstanding requests/petitions for parking schemes will be dealt with. The Cabinet Member was present and having heard the discussion, agreed to allow for a level of flexibility and sensitivity in

relation to applying the criteria, for example in relation to the length of schemes in different areas and the required percentage of those surveyed supporting the scheme where there is a high level of privately rented properties, and that all of those outstanding petitions in relation to requests for residents parking schemes would be dealt with appropriately.

Flood Risk Management and Drainage

The Communities and Neighbourhoods Scrutiny Board is the designated Flood Risk Scrutiny Board, and as such receives an annual report on the Flood Risk Management Strategy.

They received a briefing note outlining actions arising from the Scrutiny Board's consideration of this matter at their meeting on 9 March, 2016. It also contained information on the Lead Local Flood Authority (LLFA) Statutory Consultee role on planning applications, information on the flooding event that occurred within Coventry on 6 February, 2016 at Broad Lane, Upper Eastern Green and Butt Lane Allesley and activities undertaken during delivery of the annual Drainage Capital Programme. The Scrutiny Board questioned officers on aspects of the Briefing

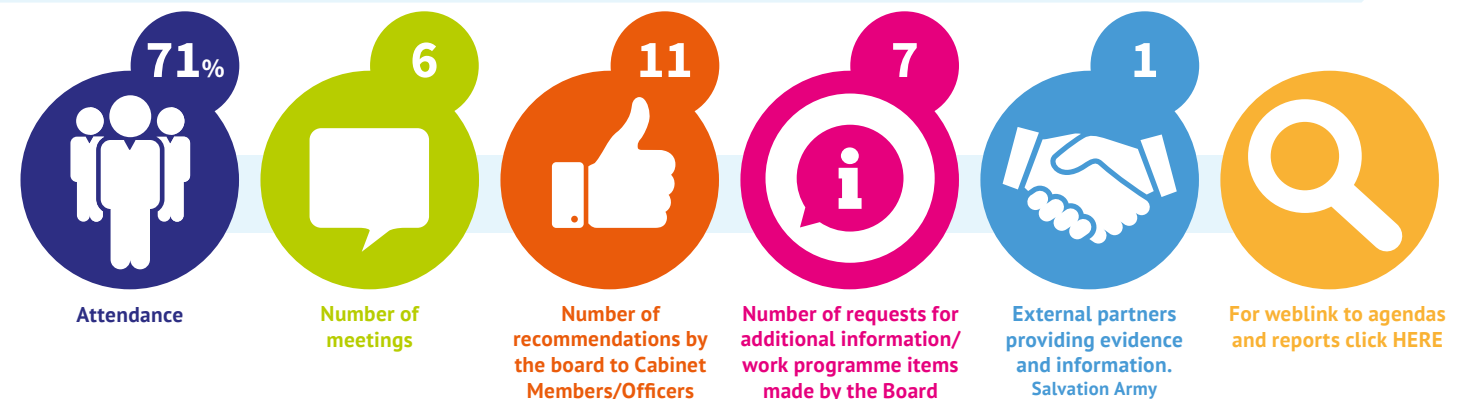
Note including:

- Consultation with other local authorities in relation to planning applications near to the City's boundaries.
- The role of the "Flood Champion"
- The impact of any new development in the CV1 area and working with Severn Trent water in relation to planning applications
- The use of an intervention process when parked cars prevent cleaning of drains and gullies

- Data available in relation to climate change and the impact on flood risk

Officers were requested to:

- Provide a copy of the protocol for the "Flood Champion" to all members of the Scrutiny Board
- Find out the aspirations of the Warwickshire Wild Life Trust in relation to Lake View Park and inform the Scrutiny Board accordingly.
- Provide the Scrutiny Board with information/links to the central database regarding flooding in the City
- Investigate/clarify any potential flooding implications of HS2 and report back to the Scrutiny Board as appropriate.



Health and Social Care

Remit

In 2016/2017, the Scrutiny Board was responsible for the scrutiny of health, adult social care and health inequalities, including the portfolio of the Cabinet Member - Adult Services and a significant part of Cabinet Member – Public Health and Sport’s portfolio. The Board is also the designated committee under the Health and Social Care Act 2001 for scrutiny of local NHS services.

Membership

Councillors **Andrews, Dr Auluck, Clifford, Gannon (Chair), Kelly, Kershaw, Miks, Taylor** and **Walsh**. Co-opted Member: **Mr. D Spurgeon (Healthwatch)**

Activities and outcomes

The Board scrutinised and sought assurance on a range of issues under its remit and papers from their meetings are available via the weblink below.

Sustainability and Transformation Plan

The Board have made the Coventry and Warwickshire Sustainability and Transformation Plan a priority during 2016/17 and have heard from representatives from UHCW, Coventry and Rugby CCG, CWPT and NHS England on the issue. The plans aim to bring together NHS Clinical Commissioning Groups and providers, such as hospital trusts, as well as local authorities and social care to develop footprints to improve the health and wellbeing of the population; the quality of care provided; and the NHS finance and efficiency of services.

The Board have sought assurance about the STP; particularly about how the priorities have been determined, the reliability of the metrics used to calculate savings and service pressure reductions how Elected Members, and the Health Scrutiny Board in particular, can feed into the development of the document, and how the consultation process will engage with the public. The Board have also stressed the need for better partnership working with Local Authorities when drawing up the plans to

ensure there is no danger of Local Authorities being held to account for decisions they are not responsible for.

Subsequent to the meeting, the Chair of the Board wrote to Department of Health the voice the Board’s concerns about the STP, both the process for drawing up STPs, which was opaque, as well as the content of the local plan.

The STP will remain a key focus for health scrutiny in 2017/18.

Child and Adolescent Mental Health Services

The Board, together with the Chair of the Education and Children’s Services Scrutiny Board (2), considered Child and Adolescent Mental Health Services (CAMHS) twice during 2016/17. This followed close scrutiny of the service 2015/16 as there were still concerns about performance.

It is recognised that nationally there are a number of challenges surrounding CAMHS, including ever increasing demand, timeliness of support and barriers to access. Commissioners and stakeholders across Coventry and Warwickshire worked to identify a range of challenges and risks facing the local Specialist CAMHS service which included increased demand, an increase in the number of self-harm presentations at Accident and Emergency (A&E) and delays in patient pathways. A process was established to co-produce and redesign the comprehensive CAMHS system across Coventry

and Warwickshire last year and is leading to improvements in some areas.

Following close scrutiny, there are still some areas of concern for Members, particularly the transition between children’s and adults’ services, the importance of early intervention, including maternal mental health and work in early years and primary schools. The lengthy waiting times particularly for Autistic Spectrum Disorder (ASD) services also remain a concern. There is also further work to do to understand why ASD referrals are so much higher than in comparable areas. Around 30% of those who are

waiting for an ASD assessment do not receive a diagnosis so there is an opportunity to look at whether there are more suitable pathways for these children and young people to follow which gets them the support they need quicker. This could be an area for scrutiny to look at in 2017/18.

The Board have asked that the Transformation Board be asked to consider how better access to the CAMHS service could be provided for Looked After Children, children on child protection plans and children in need, including looking at the issue of data sharing between partners. They will also be given the opportunity to see the new website/app being developed to provide information to children, young people and their carers including self-help and online counselling.

Urgent Care Performance over Winter

This item was considered in October, to understand the plans being put in place and in March, to scrutinise how successful the plans had been in providing timely urgent care over winter. At both meetings, Members from a range of health partners, and the Local Authority, who sit on the System Resilience Group, have been present.

In October, prior to winter pressures hitting, it was already recognised that the constitutional standard of 95% of patients having a maximum four hour wait was unachievable and therefore a more realistic local target of 92% had been agreed by the Trust. The Board were also informed that following agreement of the local A&E Plan, performance had improved. The presentation informed of the system vision and provided a summary of the local A&E delivery plan and included the following priorities; Home first

– no-one goes to hospital who should be managed elsewhere in the community; Avoid – No-one is admitted to hospital that doesn’t have an acute hospital need; Pace – Admission through to discharge is effectively co-ordinated and managed to ensure no-one waits more than 24 hours to leave hospital once medically fit for discharge; Targeted – On-going care and support resources are targeted at those patients whose needs cannot be met in other ways.

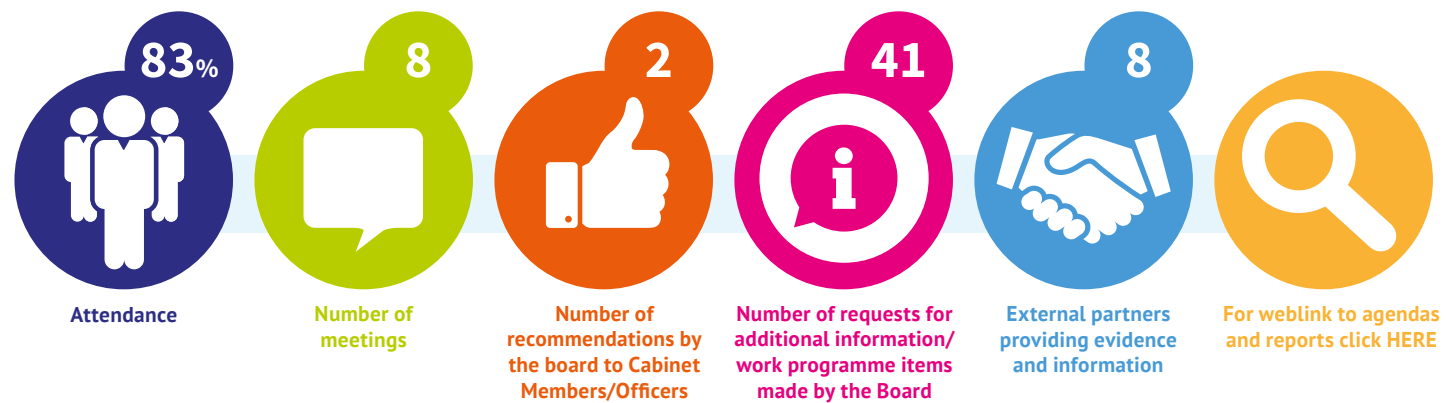
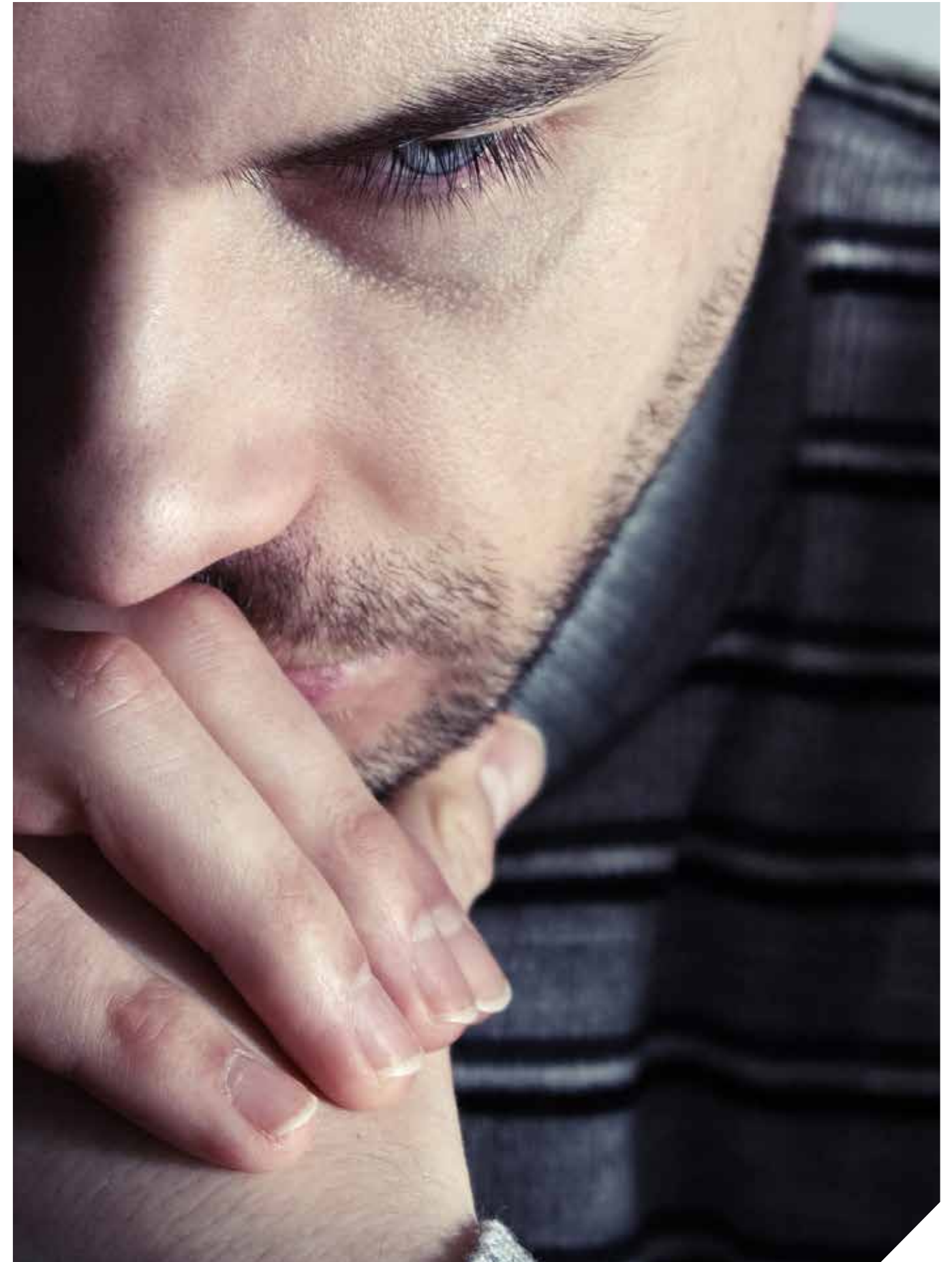
However, when the Systems Resilience Group reported back in March, it was clear that despite plans being put in place, the system was still under severe pressure – the A&E four hour performance over Christmas and New Year with UHCW was only around 82%. Whilst this was in line with performance nationally, the Board challenged the organisations present about how population behaviour change was to be encouraged if we want to see improved performance at the hospital and whether the STP would help achieve this, especially as UHCW has seen a 3% growth in attendances this year.

Visit to Warwick Medical School

■ The Board were invited to the Medical School to find out about the innovative research the School is undertaking, how it is supporting work to recruit and retain medical staff in the City, particularly GPs and to build relations as the University are as ambitious for the City as the Councillors and keen to look for opportunities to work in partnership.



Visit to Warwick Medical School – November 2016



Details of how to find out more about Scrutiny

Agendas, reports and minutes for all Scrutiny meetings are on the Council's website at www.coventry.gov.uk/council-meetings

More information on Scrutiny at Coventry City Council is available on the Council's website at www.coventry.gov.uk/scrutiny or from:

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